JOB NARRATIVE

1. Job Purpose and Roles and Responsibilities of the Job 2. Organisation Structure, Outcomes/Value Add, Financials & Work Relations

| Basic Details | | |
|------------------|--------------------|--|
| Job Title | Area Sales Manager | |
| Business Sector | СNВ | |
| Occupied/ Vacant | Vacant | |



Job Purpose:

- Summarizes the main points of the job description which may include key responsibilities, functions, and duties
- Job Purpose is the prime objective for which the Job holder is responsible for. It is directly controlled by the Job holder
- Should contain 1 3 key points
- Achieve sales of budgeted Manufactured and Bulk traded fertilisers
- Achieve sales of budgeted target for Speciality and Natural fertilisers
- Average debtors number of days not to exceed 30 days
- Achieve 100% Bensulf sales against target for the given geographical territory

| Key Accountabilities & Outcomes | | |
|---|--|--|
| Key Accountability Main areas of accountability / key goals of the Job. Should contain five to Seven Key Accountabilities. Can be derived through Balanced Score Card Perspectives (Financial, Customer, Internal Process & Learning and Growth) | Major Activities/ Tasks The tasks under Key Responsibility that the Job holder is supposed to perform to achieve the business goals | |
| Management of Dealers / distributors to ensure high levels of service delivery in line with the overall targets | Identify, evaluate and select dealers / distributors in the given geography Define Service Level Agreements/ Delivery terms and finalize agreements with the selected dealers Evaluate & monitor distributor /dealers performance at regular intervals to address performance gaps effectively Ensure that issues raised by the distributors / dealers are addressed in a timely manner Monitor cash flows & over dues from dealers Monitor Dealer wise, product wise, month wise sales plans | |
| Build a capable and motivated team to create a high performance team environment | Develop sales field team through structured training and on the job coaching Establish performance expectations and regularly review individual performance Recommend appropriate rewards and recognition | |
| Brand Building | Brand promotion, demand creation from dealersMarket development activities in assigned area | |
| Area Administration & Govt Liaisoning | Proper administration of area office Regular interaction with Govt. authorities Subsidy Management Custodian of company assets and records. Ensuring statutory compliance | |

| Work Relations (Internal and External) | | |
|---|--|--|
| Internal Relations Main interface of the Job Holder(Working relationships with Key stakeholders/ internal customers Other Job Holders that the Job holder have may to liaise, report or coordinate with | External Relations Main interface of the Job Holder(Working relationships with Key stakeholders/ external customers | |
| Other area manager Zonal Manager Permeant Sales Promotors Other functional areas | Farmers Dealers Sub dealers Government authorities | |

Key Dimensions

| Financial Dimensions List the significant numerical data which will reflect the scope and scale of activities concerning this job such as budget, cost, revenue etc. | People Dimensions Mention the team size (direct reportees only) the Job Holder would have to manage for the scope of activities concerning to this role |
|---|---|
| As per annual budget 2016-2017 | Team Size – Handle team of front line sales managers & sales promoters Geographical Spread – Ahmedabad & nearby areas Political & other complexities – Has to liaise / handle government authorities regarding availability of fertilisers and deal with farmers for handling customer complaints, if any |

ACHIEVEMENT PROFILE

- What are the capabilities required by the Job Holder at this position
- Specify Knowledge (technical expertise), experience, skills, behavioural competencies, personality required
- It depicts candidate profile for making hiring decision and helps incumbent profile for competency mapping

Education Qualifications / Background

- State minimum qualification required by the Job Holder to work effectively on this position
- B.Sc. / M.Sc. Agriculture/Horticulture/Agronomy & MBA in Marketing preferred

Relevant and Total Years of Experience

- Mention years of experience required for the job
- Elaborate more of the relevance / type of the job experience required by the role
- Minimum experience of 10 15 years in Agri inputs sales / marketing preferably in fertilisers / speciality fertilisers

Technical/Functional Expertise

- Stare minimum proficiency required on specific technical or functional skills required for the Job Role
- Knowledge of products, rural markets, agriculture and farmers
- Selling skills
- Commercial acumen
- Risk assessing capability
- Credit management skills
- Analytical skills for cost minimization
- Knowledge of statutory regulations

Behavioural Competencies (List only 3-5 specific behavioural competencies)

- State behavioural competencies required to function effectively at this position
- Customer Service Orientation
- Result Orientation
- Quick decision making capability
- Leadership skills
- Sincerity, honesty & integrity
- Presentation & communications skills

Personality (List only 3-5 specific personality characteristics)

• Write personal characteristics/ personality type that is suitable to work at this job level.

- Ability to handle Team
- Adaptable to changing circumstances
- Leadership Skill
- Organised